

MyEyes

HOME2

Quick Start Guide

Rentals: Please return this guide with your HOME2
Purchases: Please keep this guide for reference

Thank you for choosing MyEyes for your HOME2!

We’re here to make monitoring your eye pressure at home as simple and comfortable as possible.

Need Help? You’re not on your own.
You can also reach us at 888-959-5563
M-F 9AM-7PM EST

You will be receiving a call from one of our Patient Ambassadors within the next 24 hours to check in with you.



Ericka Shepard

Patient Success Manager
MyEyes

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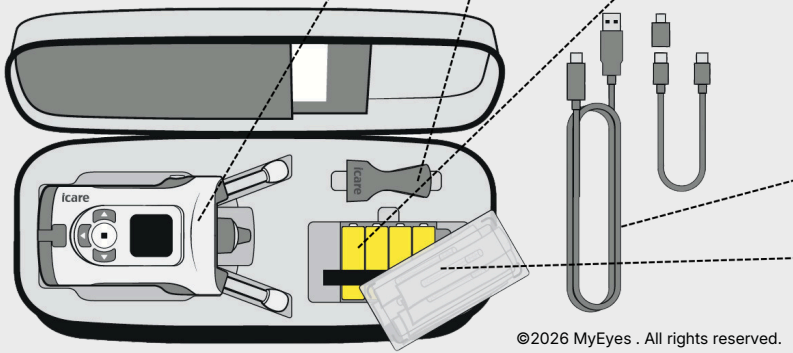
Need Assistance? Reach a LIVE Patient Ambassador Mon-Fri, 9AM - 7PM EST **1-888-959-5563**

Let's Get Started:

What's in the Box



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HOME2 Tonometer

Probe Guide

Batteries

HOME2 is NOT rechargeable!

Batteries are located in the compartment under the probes. The device uses 4 'AA' batteries, and the battery compartment can be opened with the included screwdriver located in the top pouch of your case.

RENTAL: Batteries loaded in the device
PURCHASE: Batteries NOT loaded in the device

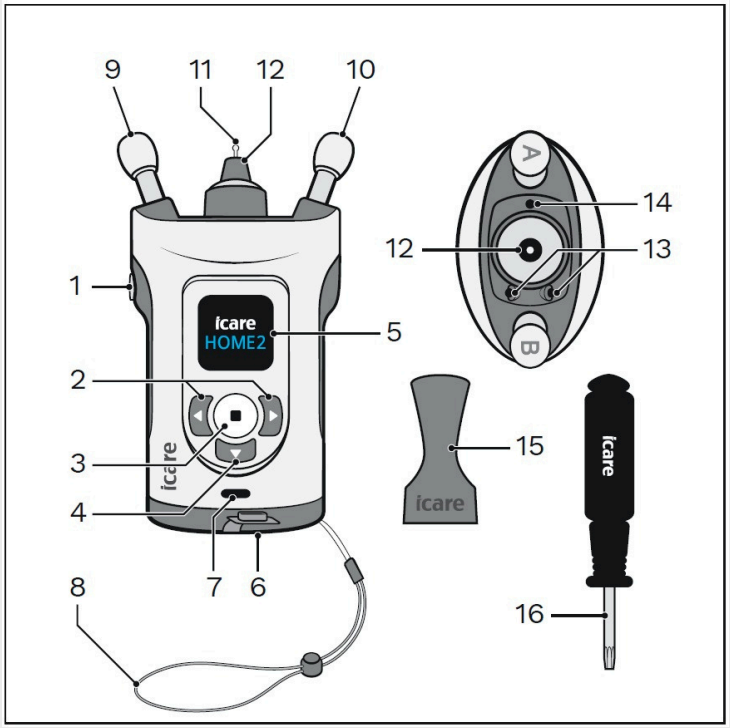
NOTE: these are for data transfer to a PC. They are not charging cords!

Daily Probes

RENTAL: 20 probes per week
PURCHASE: 40 probes

HOME2
Buttons and Parts

1. Measure Button
2. Navigation Buttons
3. Select Button
4. Return Button
5. Display
6. Battery Cover
7. USB-C Port and USB Cover
8. Wrist Strap
9. Forehead support “A”
10. Cheek Support “B”
11. Probe
12. Probe Base
13. Infrared LED Transmitters
14. Infrared LED Sensor
15. Probe Applicator
16. Screwdriver



Turning on your tonometer

Hold either the Measure Button (1) or the Select Button (3) for 3 seconds and release. The HOME2 will power on.

Note: The HOME2 will power off automatically after 5 minutes. To turn it off manually, hold the Select Button for 3 seconds.

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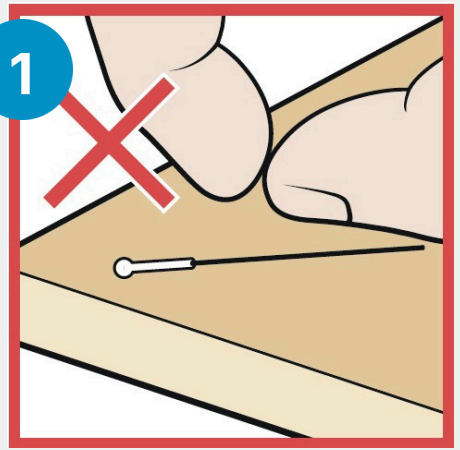
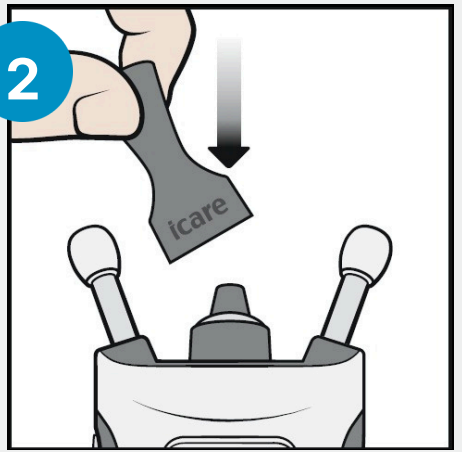
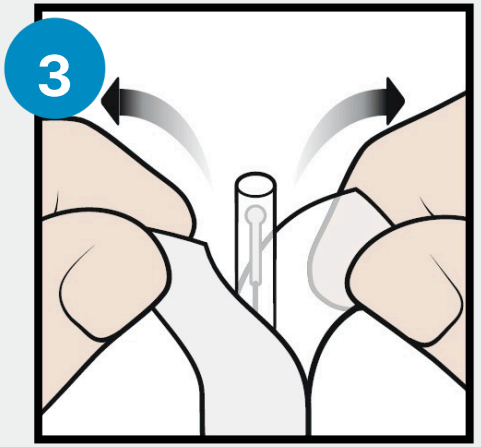
HOME2—**Insert the Probe**



Do not use a probe if it has touched your hand, a table, or other nonsterile surface.



Place the probe applicator over the probe base.



Open the packaging.

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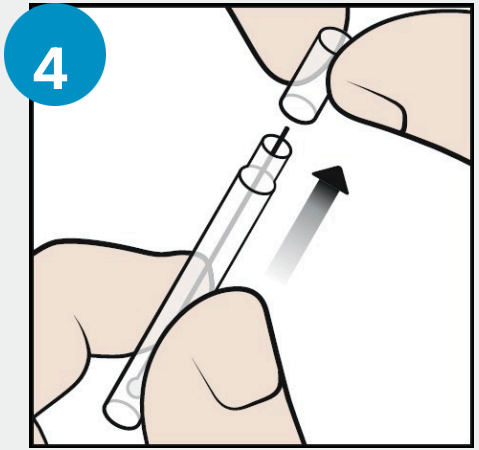
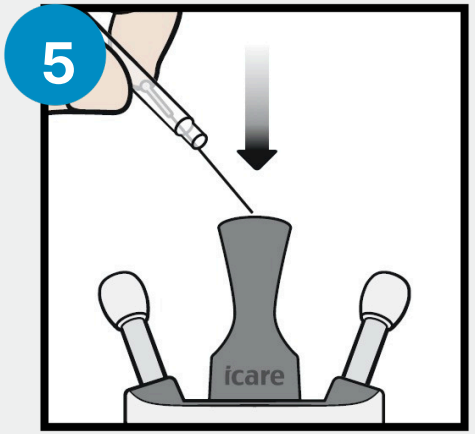
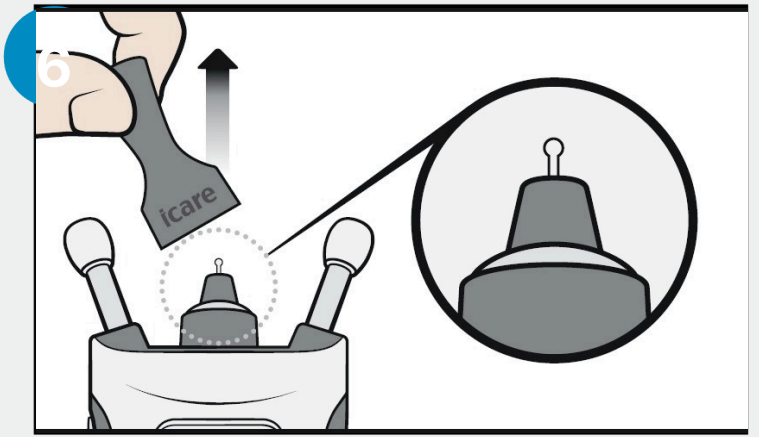
HOME2—**Insert the Probe**



Remove the cap.



Drop the probe from the container to the probe applicator.



Remove the probe applicator.

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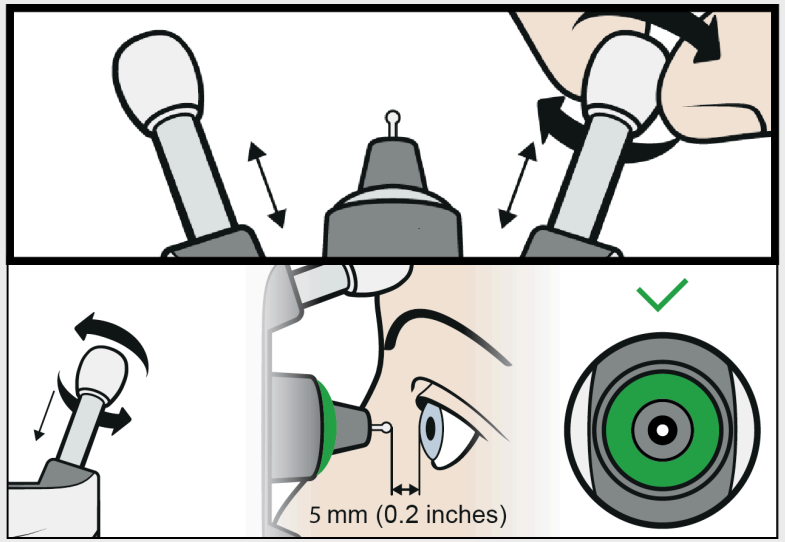
HOME2—**Adjust the Supports of the Tonometer**



1. Before the measurement, adjust the forehead and cheek supports to the correct length.
   Turn clockwise to shorten,
2. turn counterclockwise to lengthen
   Be sure to turn each support the SAME number of turns
3. The “A” support goes on the top
   The “B” support goes on the bottom

Quick Tip:
The tonometer has sensors that can tell if it’s too near to your eye. It will NOT take a measurement if the probe is too near!

Quick Tip:
Be sure to turn each support the SAME number of turns so they remain the same length

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HOME2—**Take a Measurement**

1. Hold the tonometer so that the “A” support is resting on your forehead and the “B” support is on your cheekbone
2. Adjust the position of the tonometer until you see the red light turn green and the green circle is symmetrical (see photos next page)
3. Press the “Measure” button once.
4. Listen for the beeps and check the message on the display screen. Refer to pages 8-9 to determine next steps

Quick Tip: If you see a DETECTION ERROR, you will be prompted to select which eye you measured. This occurs when the sensors cannot detect the bridge of your nose. Select the correct eye and try taking the measurement with the hand on the side you are measuring.



NOTE: The HOME2 takes a series of 6 quick measurements for each reading.

You will also see 6 segments of a green circle around the checkmark. Each segment represents one measurement so you know how many you’ve taken.

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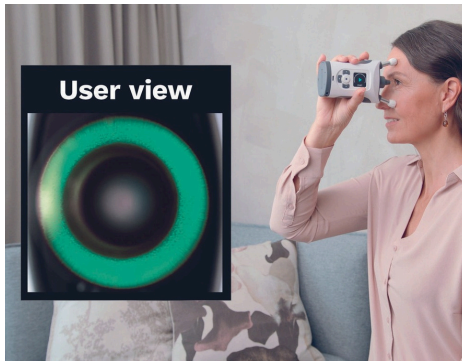
HOME2—**How to Use**



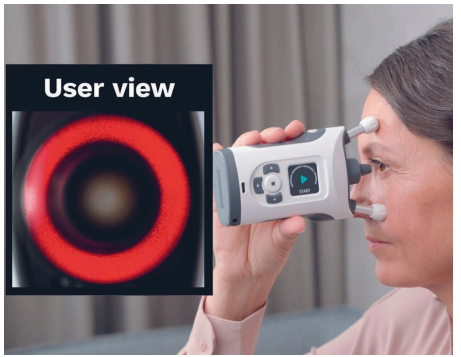
Tonometer is correctly positioned.



Probe is too far from the eye.
Shorten the supports.



Probe is not centered and perpendicular to cornea.
Realign the tonometer.



Tonometer is tilted downwards.
Lift your chin up.

Quick Tip: If you see a BLINKING RED LIGHT, RESET your tonometer by pressing the Measure button on top.

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HOME2—**Tonometer Messaging**

Your tonometer will communicate with you about the alignment and placement by both sound and messaging on the viewing screen

Icon	Sound	Meaning & Display Text	Solution
	1 Beep ●	Successful measurement	None—Your measurement was recorded.
	2 Beeps ●●	Supports are too short **Display Text:** Too near	**Turn the supports 2 clicks counterclockwise** and try another measurement
	3 Beeps ●●●	Supports are too long **Display Text:** Too far	**Turn the supports 2 clicks clockwise** and try another measurement

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HOME2—**Tonometer Messaging**

Your tonometer will communicate with you about the alignment and placement by both sound and messaging on the viewing screen

Icon	Sound	Meaning & Display Text	Solution
	2 Beeps ●●	The probe was not perpendicular to the cornea or the probe hit an eyelid or eyelashes. **Display Text:** Incorrect Alignment	Press the Measure button once to acknowledge the error. **Position the tonometer so that the probe points perpendicularly to the center of your eye.**
	2 Beeps ●●	The probe may have hit your lashes or the sclera (white part) of your eye. Be sure to look straight ahead and don't move your eye. **Display Text:** Repeat	Press the Measure button once to acknowledge the error. Repeat the measurement.

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HOME2—**FAQs**

1 **How often should I test?**

Answer: Ask your healthcare provider how often they want you to test**,** but the recommendation from most glaucoma specialists is 5-6 times per day for 1 week initially to identify acute fluctuations, especially late in the evening and early morning (before you typically wake up). For maintenance testing if you purchase, you can decide how often and what times work for you.

2 **I am nervous the probe will hit my eye?**

Answer: The HOME2 knows which eye it's testing, and how far the probe is from your eye. The HOME2 will NOT take a measurement when the device is positioned too far or too near.

3 **Are the batteries in the device?**

Answer: The HOME2 takes 4 "AA" batteries, the special screwdriver is located in the case top pocket.
RENTERS:
The batteries are loaded into the device, there are spare batteries under the probe base.
PURCHASERS:
The batteries are NOT installed in the device, they are located under the probe case.

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HOME2—**FAQs**

4 Are all my measurements stored in the HOME2?

Answer: Yes, the HOME2 stores all your IOP measurements regardless of how many you take.

5 What if I need more probes?

Answer: Your Patient Ambassador can provide guidance on probe use.

RENTERS:
You have enough probes for the number of weeks of your rental, but if you need more, please contact MyEyes, and we will arrange to send you more.

PURCHASERS:
You can order probes, probe bases, and other accessories at MyEyes.net

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6 How do I submit a claim to my insurance?

MyEyes recommends you call your insurance company directly to determine if you should submit a claim, refer to the Insurance page at MyEyes.net

Answer:

Coverage varies by insurance plan. Contact your insurance company first to determine whether you should submit a claim. MyEyes can provide supporting documents, including:

- A copy of your prescription
- A detailed receipt
- A sample insurance cover letter
- Health Insurance Claim Forms (sample and blank)-available on our website

7 What is the warranty for the HOME2?

Answer: Your HOME2 comes with a 1-year warranty from the date of purchase. If you have a problem at any time, contact a MyEyes Patient Ambassador at 888-959-5563 M-F 9AM-7PM EST or online chat myeyes.net. You can also email us at support@myeyes.net

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FOR RENTERS ONLY:

8 **How do I ship the HOME2 back?**

Answer: To ship the device back, simply pack up the HOME2, all the accessories and unused probes into the case, place in the original box, attach the pre-printed shipping label, and drop it off at a local UPS location.

9 **I love my HOME2 rental! How can I purchase a device for my own use?**

Answer: Go to myeyes.net and click on the “Purchase a HOME2” button. Ask us about special promotions for renters who decide to purchase a HOME2.

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How’d we do?

Please Consider Leaving us Your Feedback

You’ll receive an email with a link to share your experience with MyEyes. We’d appreciate you taking a few minutes to tell us how we did. We strive to provide individualized, exceptional service!

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